

Agendas for 2017 CLOUDS User Conference at Lake Tahoe, CA

<p>Wednesday (June 21, 2017)</p>	
<p>9AM</p>	<p>Registration at Tallac Conference Room</p>
<p>9:30AM</p>	<p>Welcome and Opening</p>
<p>10:00AM</p>	<p>Keynote Speaker: Camilla Rand Director of Contra Costa County EHSD Community Services Bureau. Topic on “Managing Agency-Wide Technological Changes”</p>
<p>11:00AM – Noon</p>	<p>Overview of CLOUDS System</p>
<p>Noon – 1:30PM</p>	<p>Lunch Break</p>
<p>1:30PM – 4:00 PM</p>	<p>Preview of upcoming enhancements Part I</p> <ul style="list-style-type: none"> • <i>SMS (Texting) Technology – Communication with clients (Absence treatment, announcements, upcoming meetings/interviews, and etc.)</i> • <i>AVRS (Auto Voice Response System) – Recruitment Hot Line for enrollment/recertification</i> • <i>Document Management Systems – Paperless process for all document management</i> • <i>E-Document Template – User defined e-forms with auto data fill feature</i> • <i>Real Time CDE Earning Projection</i>
<p>Thursday (June 22, 2017)</p>	
<p>9:00AM – 10:30AM</p>	<p>Current Challenges & Future Enhancements</p>
<p>10:30AM – Noon</p>	<p>Preview of upcoming enhancements Part II</p> <ul style="list-style-type: none"> • <i>DRDP 2015 Assessment</i> • <i>Real Time E-Attendance / GPS Authentication</i> • <i>Alternative Payment Program Features</i>
<p>Noon – 1:30 PM</p>	<p>Lunch Break</p>
<p>1:30PM – 4:00PM</p>	<p>Open Discussion (Q/A) Meet fellow content area experts, program managers, and CLOUDS software developers. <i>Group discussions on innovative solutions to program requirements.</i> <i>Explore new ways to tackle complex challenges.</i> <i>Opportunity for discussions with current users</i></p>